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| CHAPTER LEARNING OBJECTIVE QUESTIONS |  |

CE11-1 What Is the Purpose of ERP Systems?

CE11-2 What Are the Elements of an ERP Solution?

CE11-3 How Are ERP Systems Implemented and Upgraded?

CE11-4 What Types of Organizations Use ERP?

CE11-5 How Do the Major ERP Vendors Compare?

Learning Catalytics™ is a student response tool that helps you generate class discussion, customize your lecture, and promote peer-to-peer learning based on real-time analytics. Learning Catalytics uses students’ smartphones, tablets, or laptops to engage them in more interactive tasks.

For an example illustrating the concepts found in this chapter, view the videos in [mymislab.com](http://mymislab.com/).